पूर्व तट रेलवे / EAST COAST RAILWAY

Commercial Circular No.134 (GC)/Parcel/2024   **Date: 09.04.2024**

Sub: Implementation and Guidelines for online booking of Dog and Cat when transported in 1st AC/1st Class.
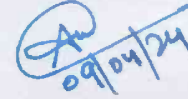
Ref: Dy.CCM/PIS/NR's letter No.CAO/PIS/93/PMS/Phase-I,II, III/Rollout issues/IR/2014/Part-I dated.08.04.2024

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Enclosed please find herewith a copy of CAO/PIS/NR's letter No.CAO/PIS/93/PMS/Phase-I, II, III/Rollout issues/IR/2014/Part-I dated.08.04.2024 regarding **"Implementation and Guidelines for online booking of Dog and Cat when transported in 1st AC/1st Class"** which is self explanatory for information and necessary action at your end.

All concerned to please note and act accordingly

Authority: Dy.CCM/PIS/NR's letter No.CAO/PIS/93/PMS/Phase-I,II, III/Rollout issues/IR/2014/Part-I dated.08.04.2024

Encl: As above (08 Pages)

(A.K.Senapati)
Dy.Chief Commercial Manager (FS)

No.PCCM/432 /Parcel& Luggage /2019   Dt. 09.04.2024

Copy to:-
All SMs/Goods Supervisors/ Comml. Supervisors/Siding clerks/Booking Clerk in charges/Parcel Clerk/ weigh Bridge clerks/City Booking Agencies.

Copy for information and necessary action to the:-
PCOM, PFA, CFTM,SDGM,FA & CAO(T),Chairman/RCT, Dy CVO(T), DY CCO, Dy COM(FOIS),PO/RCT, Audit Officer/ECOR/BBS. Rates Section/CCM/ECoR/BBS, DRM/KUR, WAT& SBP/ECoR, Sr DOM/KUR, WAT&SBP/ECoR, SrDCM/KUR,WAT&SBP/ECoR,Traffic Manager/Visakhapatnam Port trust (VZP), Paradeep Port Trust/PRDP.

(A.K.Senapati)
Dy.Chief Commercial Manager (FS)

उत्तररेलवे
NORTHERN RAILWAY

Office of Chief Administrative Officer (PIS)
IRCA Building, State Entry Road,
New Delhi 110055

No: CAO/ PIS/ 93/ PMS/ Phase-I, II, III/Rollout issues/IR/2014/Part-I   Dated: 8 April 2024

Chief Commercial Manager/FM/FS:
All Zonal Railways.

Subject: Implementation of online booking of Dog and Cat when transported in 1st AC/1st Class.

Reference: General Manager/PMS, CRIS's letter no. CRIS/HQ/Impt/95/2023-PMS dated 13.03.2024.

Please find enclosed herewith GM/PMS/CRIS's above referred letter regarding implementation of online booking of Dog and Cat when transported in 1st AC/1st Class, for kind information and necessary action.

DA/As above

(Harsh Shrivastava)
Dy. Chief Commercial Manager (PIS)

Copy to:

i.   PCCMs of all Zonal Railways: for kind information.
ii.   CAO/PTS, IRCA Building, State Entry Road, New Delhi: for kind information.
iii.   Executive Director (FM), Ministry of Railway, Railway Board, New Delhi.
iv.   Executive Director (PM), Ministry of Railway, Railway Board, New Delhi.
v.   General Manager/PMS, CRIS, Chanakyapuri, New Delhi-110021.

No. CRIS/HQ/IMPT/95/2023-PMS   Dated: 13th Mar 2024

Executive Director/PM
Railway Board
Rail Bhavan
New Delhi

Sub: Implementation of online booking of Dog and Cat when transported in 1st AC/1st Class

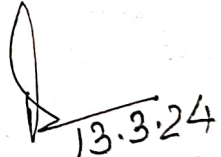Ref: Railway Board Letter TC-II/2080/2021/Dog-cat-Part(1)(3364778) dt 28th Apr 2024

The module in subject has been made online, link is as below and was communicated to PRS team.

Online Link is   parcel.indianrail.gov.in/LT Book
Test Link is   parcel.indianrail.gov.in/LT BookT

Payments here will be through SBI gateway and will be credited to respective Zonal Railways of Originating station. Printout of screens is attached for your perusal.
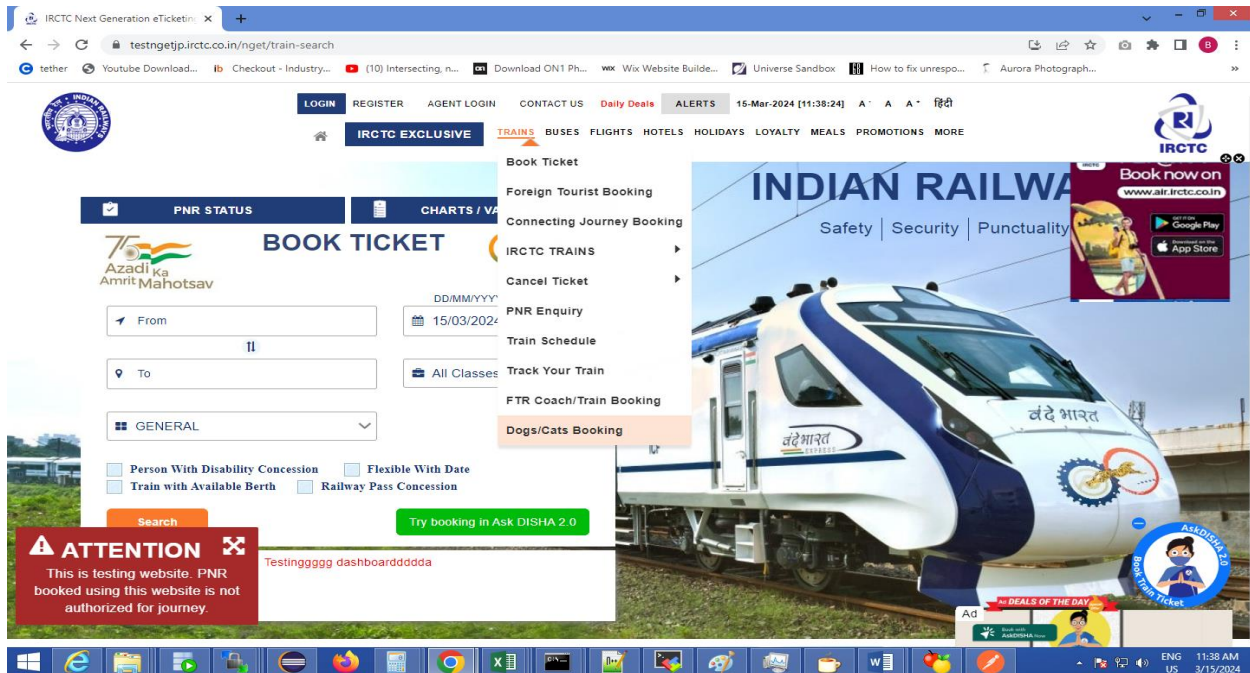
In case of any issues in the transactions, toll free helpdesk no. 8130390806 may be contacted.
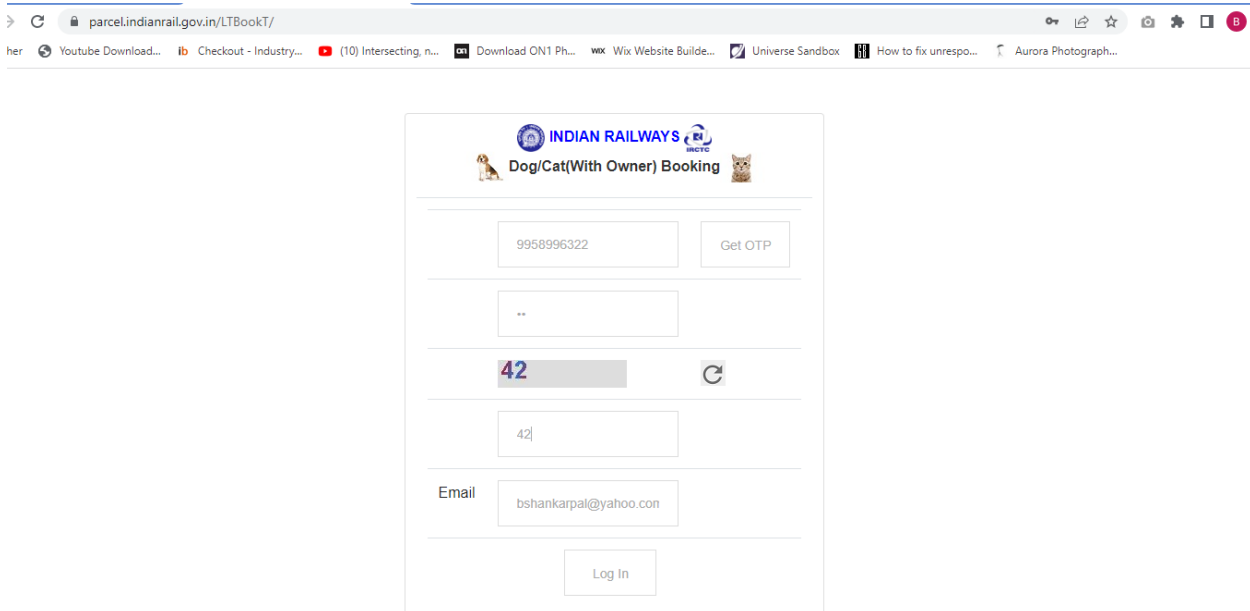
13.3.24

(C L Sah)
GM/PMS

CC: CAO/PIS for kind information

STEPS FOR DOG/CAT BOOKING ON PASSENGER TICKET(PNR)

Screen 1: Go to IRCTC test website link testngetjp.irctc.co.in/nget. Click on TRAINS menu item , then click Dog Cat Booking

Screen 2: Enter the Mobile No. , customer will get OTP. Enter OTP and number shown in image and also enter your email id to go to next screen

Screen 3: Enter the PNR number to get details of PNR and eligibility of Dog/Cat Booking

From:	NDLS	To:	RJPB
Train No.:	12310	Train Name:	RJPB TEJAS RAJ
Class:	1A	Jrny Dt.:	12-03-2024
Passenger Name.:	--	No. of Passenger:	2
Chart Flag:	2	Cabin Alloted:	0(0)
Coupe Alloted:	1(2)		

Item	Action
PET DOG W/OWNER ▾	0 ▾
CAT IN CAGE ▾	0 ▾
Pay	

Screen 4: Details of PNR is shown along with Dog/Cat Booking provision

From:	NDLS	To:	RJPB
Train No.:	12310	Train Name:	RJPB TEJAS RAJ
Class:	1A	Jrny Dt.:	12-03-2024
Passenger Name.:	--	No. of Passenger:	2
Chart Flag:	2	Cabin Alloted:	0(0)
Coupe Alloted:	1(2)		

Item	Action
PET DOG W/OWNER ⌄	0 ⌄
CAT IN CAGE ⌄	1 ⌄
Pay	

Screen 5: One Cat is selected, pay button is pressed

🐕 Dog/Cat(With Owner) Booking 🐈

PNR Details

PNR Number	2107752580	Jrny. Dt.	12-03-2024
Mobile No	9958996322	Email	bshankarpal@yahoo.com
Source Stn	NEW DELHI	Dest Stn	RJPB
Train No.	12310	Class	1A
Adults	2	Child	0
Coupe Alloted	12310	Class	1A

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|			
Dog Detail	DOG WITH OWNER	Dog Count	0
Cat Detail	CAT IN CAGE	Cat Count	1
Amount including GST(Rs)		203.0	
To Pay Amount(Rs)		1	

Payment through SBI

Screen 6: Details of fare is checked by customer and "Payment though SBI " button is clicked
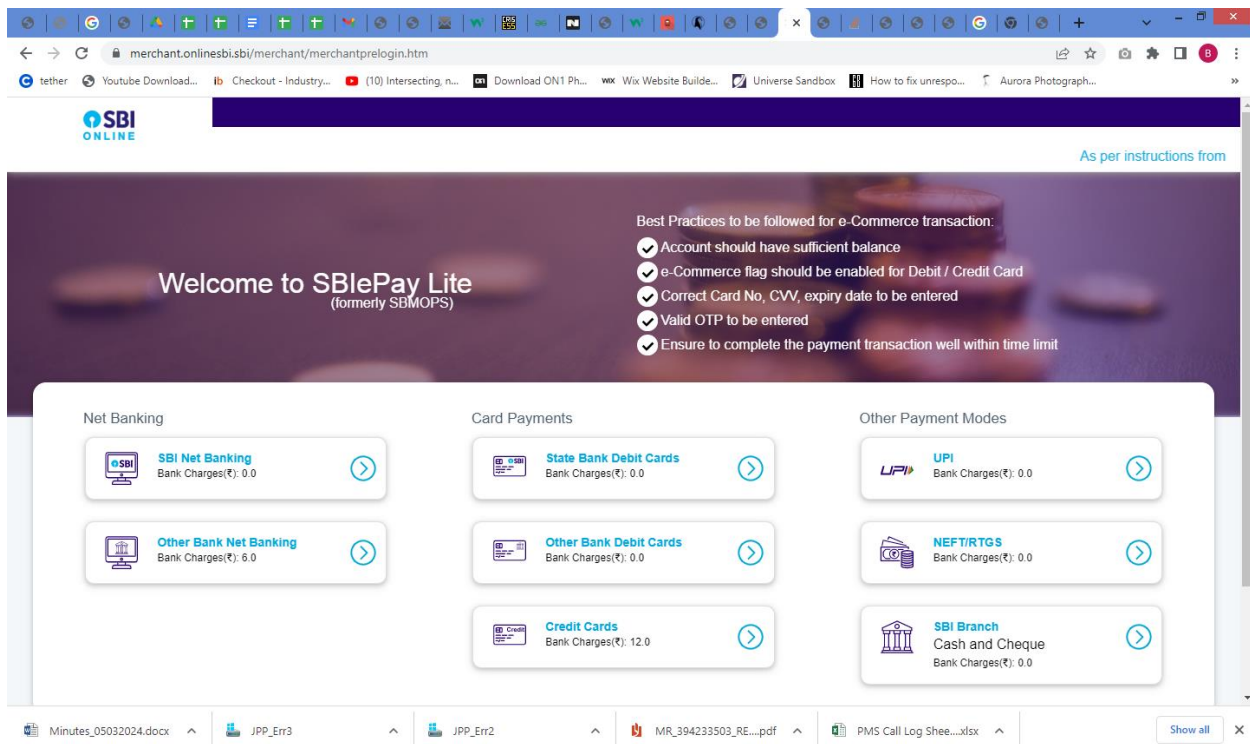
Screen 7: SBI payment screen with different payment options
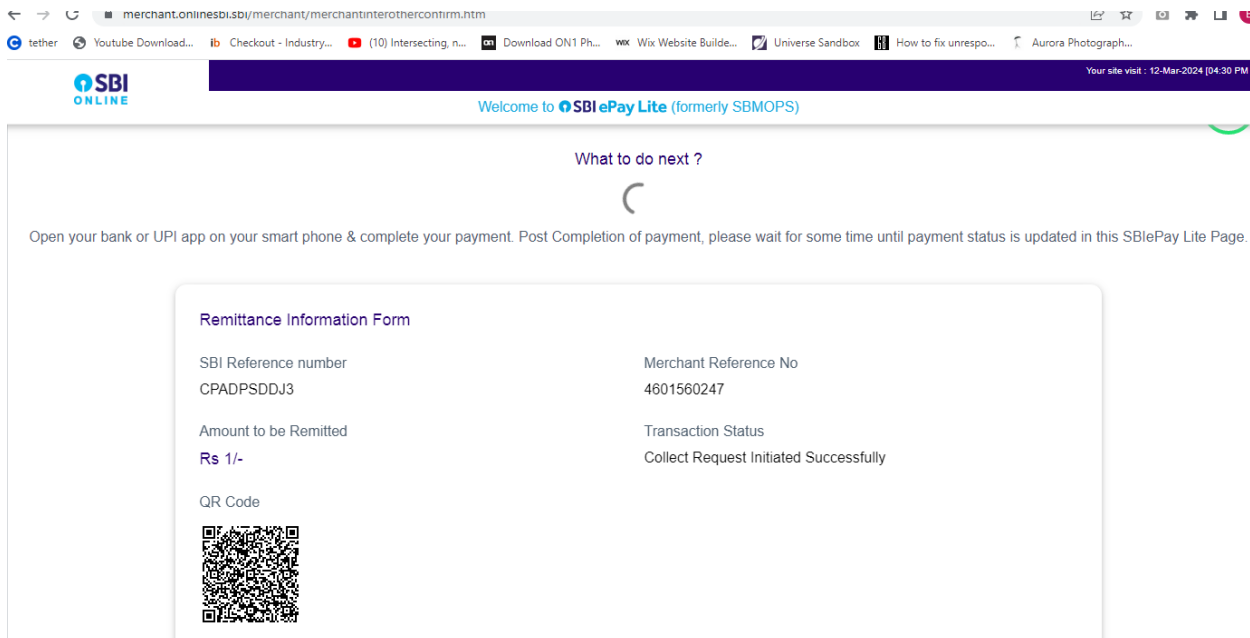
Screen 8 : Payment through QR Code option is clicked and paid through Mobile apps like Phone pe etc
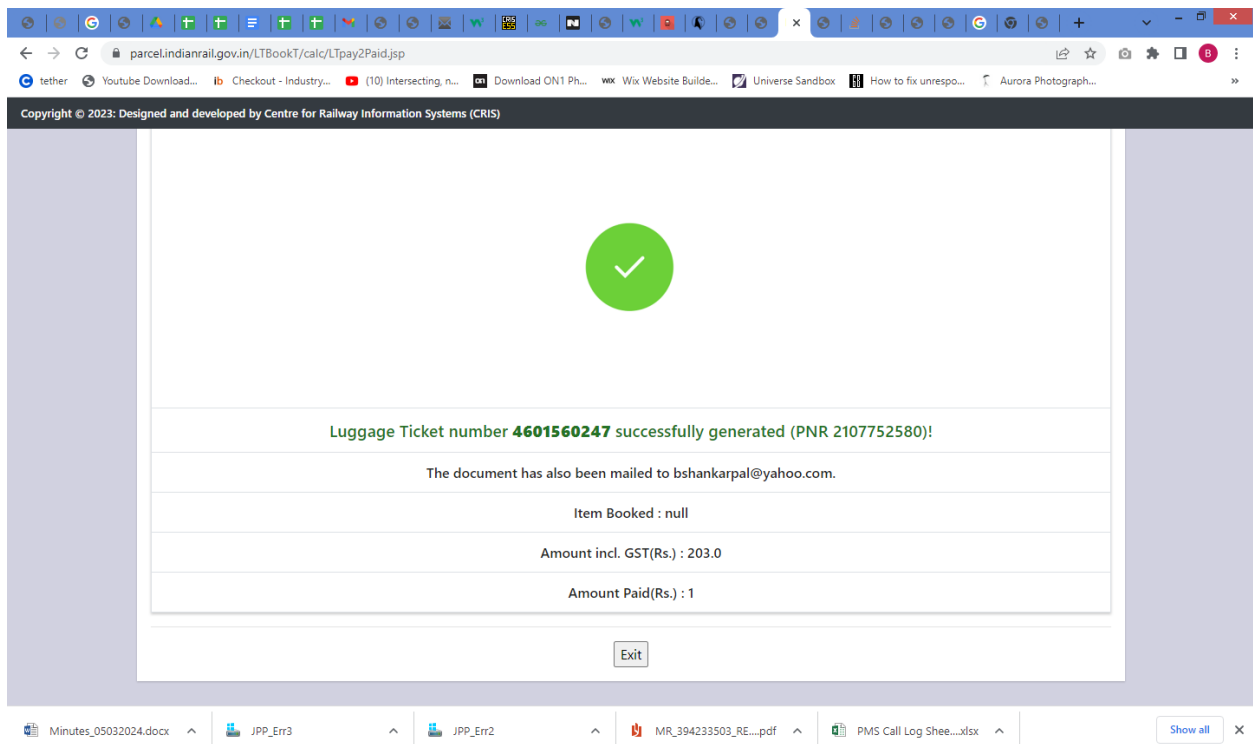
Screen 9: On successful payment following screen is shown and luggage ticket is emailed and SMS to customer is sent.